

Who We Are

For over three decades, LanguageArts team has led the Over-the-Phone Interpreting Industry. With coverage in well over 300 languages 24 hours a day, 7 days a week and 365 days a year. (For a list of available languages visit <https://LanguageArtsUSA.com/Telephonic>). Serving:

Call Centers - Utilities - Insurance - Finance - Healthcare - Education - Technology - Government Agencies - 911

LanguageArts Competitive Edge

LanguageArts at the Forefront of Technology

- Experience cutting-edge communication powered by proprietary, cloud-based systems featuring secure, **customizable real-time reporting** and full redundancy.
- Our **“KEEP ALIVE”** technology ensures **uninterrupted service** by preventing dropped calls and automatically reconnecting to a qualified interpreter in the event of an unexpected interruption.

Quality Assurance You Can Trust

- Our linguists undergo continuous professional development under certified instructors from the California Department of Consumer Affairs, Bureau for Private Postsecondary and Vocational Education.
- **Language proficiency** is validated through oral performance exams developed by the **University of Arizona’s National Center for Interpretation** - the same institution behind the Federal Court Interpreter Certification Exam, the nation’s highest level of interpreter certification.

Dedicated Account Management

- A partner that acts on your command. We operate as an extension of your team - responsive, adaptable, and aligned with your workflows.
- Enjoy **personalized service, tailored solutions, and competitive rates** - without compromising quality or responsiveness.

Bicultural Linguists

- With a **network of 10,000+ professional linguists** fluent in over 300 languages, we provide on-demand interpretation services for Limited English Proficient (LEP) clients.
- Live dispatchers answering each call with **NO DELAYS**. we connect you instantly with pre-screened interpreters matched by industry expertise, skill level, and certification - ensuring accuracy, speed, and cultural fluency.

AI-Augmented Language Services (Human-Centered Approach)

- We prioritize human-led interpreting services supported by emerging AI technologies. While AI is not currently used as a standalone solution due to accuracy, privacy, and compliance considerations, we are actively developing human-in-the-loop systems that enhance quality assurance, efficiency, and service delivery.

- Our approach ensures:
 - **Human interpreters remain the primary service delivery model**
 - **All solutions align with data privacy, equity, and regulatory standards**
 - **AI is used to support quality assurance and workflow optimization**
 - **Continuous evaluation of AI tools as capabilities mature**

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NAICS CODES:

- 541930 • TRANSLATION AND INTERPRETATION SERVICES
- 541611 • ADMINISTRATIVE MANAGEMENT AND GENERAL MANAGEMENT CONSULTING SERVICES
- 541618 • OTHER MANAGEMENT CONSULTING SERVICES
- 541519 • OTHER COMPUTER RELATED SERVICES
- 541990 • ALL OTHER PROFESSIONAL, SCIENTIFIC, AND TECHNICAL SERVICES
- 561410 • DOCUMENT PREPARATION SERVICES
- 611710 • EDUCATIONAL SUPPORT SERVICES

SIC CODE:

- 7389-20 • TRANSLATORS & INTERPRETERS

UNSPSC CODES:

- 82110000 • WRITING AND TRANSLATIONS SERVICES
- 82111803 • PROOFREADING SERVICES
- 82111804 • WRITTEN TRANSLATION SERVICES
- 82111604 • TRANSCRIBING SERVICES
- 82112000 • IN-PERSON LANGUAGE INTERPRETATION SERVICES
- 90121700 • GUIDES AND INTERPRETERS

LanguageArts Core Services

Telephonic/Over-the-Phone Interpreting (OPI)

Instant connection to qualified interpreters in seconds - 24/7/365.

Testing & Training

Language Proficiency, Interpreter Readiness & Fundamentals of Interpreting

Video Remote Interpreting (VRI)

High-quality visual communication anywhere with LanguageArts SAVI.

On-Site Interpreting (OSI)

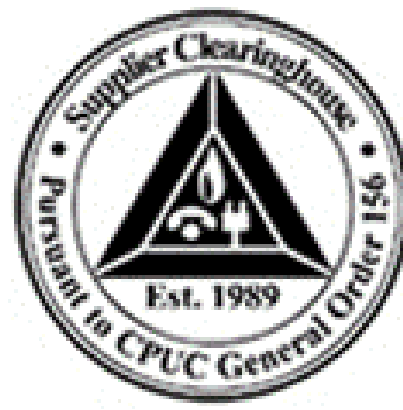
In-person support for medical, legal, and business settings.

Written Document Translation/Localization

Accurate, culturally sensitive translations across all industries.

Why Choose LanguageArts

- **Certified Excellence - Veteran and Minority Owned Business** certified by SBA, NMSDC, Supplier Clearinghouse, and NYC SB.
- **Trusted Partner** - Approved supplier for the U.S. Government and major public-sector agencies.
- **Sustainability Leader** - The only interpreting provider certified under the U.S. Green Building Council’s LEED Program for environmental responsibility.
- **Proven Experience** - Over 30 years leading the interpreting industry with unmatched reliability and service innovation.



careers
businesses
neighborhoods



Schedule
Unique Entity ID (SAM)
EXSDS96EAXP1



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